

Tony Cox



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To Whom It May Concern:

I am writing to strongly recommend Pinnacle Quality Assurance for providing the service of guiding an organization to obtaining a certified ISO 9001:2008 Quality Management System.

Our company first looked at Pinnacle Quality Assurance and other consulting companies in the year 2011 to help guide us with developing and implementing an ISO 9001:2008 Quality Management System. We decided to go with Pinnacle Quality Assurance and that decision proved to be among the most pivotal decisions in the history of our company. Pinnacle gave us solid, no nonsense guidance; which led us to becoming completely ISO 9001:2008 certified in well less than the year that was originally forecasted. We have been certified over 3 years now and the Quality Management System has lead to exponential growth in all aspects of our company. We have since built a new 15,000 sq. ft. building to accommodate for the growth and we have added 5 new personnel to our company.

Pinnacle representatives gave their personal time and attention while guiding us flawlessly. Pinnacle's skill and experience has helped to catapult our quality into a different realm and because of it we are continuously improving. I am confident that Pinnacle Quality Assurance will help your organization improve as they have ours.

Sincerely,

Tony Cox
Quality Manager/Production Engineer
Purakal Cylinders, Inc.